



innovators in benefits management

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Schools &  
Universities

# investment

in benefit management **technology**

## Benefit Scenario

Union University is a private, four-year, coeducational liberal arts-based university. Founded in 1823, Union is the oldest institution affiliated with the Southern Baptist Convention and the 86th oldest college or university in the nation. U.S. News & World Report listed Union as one of 70 “schools to watch” across the nation, and one of five such schools among master’s institutions in the South. Serving 3800 undergraduate and graduate students from more than 45 states and 35 countries, the main 290 acre campus is in Jackson, Tennessee, with a second campus in Germantown, Tennessee.

## Benefit Solution

“As Assistant Vice President of the Human Resource Department for Union University, I would like to personally recommend the Benefit Consulting Services team as first choice for your broker/benefits consultant.

Not only has BCS brought Union employees products of better value, but their staff is **caring, professional** and **responsive**. Their customer service consistently exceeds my expectations.

BCS’s staff keeps abreast of changes, trends and best practices in the area of employee benefits, which enables them to offer guidance to us in the strategic planning of our benefit offerings. Recently, BCS staff assisted Union with our first on-line annual open enrollment for benefits. Additionally, BCS helped to coordinate the university’s first benefits fair.

BCS saves our Human Resources Department countless hours on the phone with employees and employees’ spouses answering questions related to their benefits by building Union University a web-based Employee Benefit Center. This online benefits handbook and toolkit is used extensively by our employees. We even use this technology to recruit faculty across the country.

I am confident that BCS will work as diligently for the next client as they have for us here at Union University. “

 **click here** for more information about BCS services