



innovators in benefits management

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Jackson Energy Authority • Jackson, Tennessee

Barry Cross

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integrity

in benefit management **service**

Municipal
Governments

Benefit Scenario

Jackson Energy Authority was created in 1959 under its former name, Jackson Utility District as the public utility for natural gas, electricity and water/wastewater for the city of Jackson, Tennessee. JEA employs over 375 people and has operation and distribution centers, treatment plants, substations, pumping stations and other facilities throughout the Jackson area. Out of the underground control center, highly trained employees monitor utility operations, for the city of just over 100,000 (metropolitan MSA), including 25 electric substations and hundreds of miles of feeder lines, two water treatment plants, two wastewater treatment plants and a natural gas system. The city of Jackson has been recently ranked by *Forbes Magazine* as one of America's top 150 cities for business and careers.

Benefit Solution

"Jackson Energy Authority had not extended a formal request for proposals for benefit package review for several years when Keith Patterson with Benefits Consulting Services contacted us to analyze current needs and develop a custom proposal.

It seemed like the ideal time for a benefit review. We felt immediately **comfortable** with Keith and thought it would be a good idea to have BCS lead us in the effort to re-examine our benefit structure and rethink how best to serve employees within our budget constraints.

Throughout the review process, everyone that we interfaced with from BCS was **knowledgeable** and **professional**. We worked closely with Keith in analyzing data from the quotes, and he did a fantastic job of putting the pieces together for us to complete our financial comparisons.

I recommend BCS to anyone considering a change in benefit structure. It has been a pleasure working with BCS, and I look forward to continuing our relationship in the future. **We consider BCS not just a consultant, but a partner** in benefit management."

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